



HELPING RESTAURANTS IN MARYLEBONE

# World class waste management at AOK Kitchen

**AOK Kitchen** first opened its doors on Marylebone's Dorset Street in February 2019. As a new business, AOK Kitchen wanted support on the best possible waste solutions from the moment they began business operations.



AOK Kitchen wanted to work with a waste collector they could trust and one that could offer reliability, flexibility and hands-on assistance with the best environmentally-friendly waste management solutions.

Commercial Waste Services offered its services to AOK Kitchen as they wanted a local and knowledgeable commercial waste collector to handle the management of their waste and recycling, and aid in the implementation of sustainable best practices.

At present, AOK Kitchen is delighted by the level of service and training provided, especially when it comes to Commercial Waste Services showing reliability, flexibility and tailoring solutions to their business needs:

**47%**  
of waste is recycled or composted

**53%**  
is general waste sent for energy recovery

## THE CHALLENGE

## THE RESULTS

## THE SOLUTION

Supporting new businesses in Westminster is at the heart of Commercial Waste Services. As such, Commercial Waste Services provided AOK Kitchen with bespoke waste management solutions.

Commercial Waste Services conducted an in-depth [waste audit](#) to establish how much more could be recycled and provided the necessary training to staff when implementing best practices. In addition, they introduced a number of different waste streams such as food waste, general waste, glass recycling and mixed recycling.

In a big city such as Westminster, often businesses are limited when it comes to space. As such, AOK Kitchen set up a waste storage area where recycling and waste are kept segregated in bins until it can all be collected.

### Next steps

While AOK Kitchen is still a young business, Commercial Waste Services hopes to continue working together and maintain ongoing communication well into the future. The goal will be to strive toward a shared objective of increasing the recycling rate to 65%, as well as offering refresher training throughout the business to help achieve this target.

### Collections implemented

- Daily food waste collections
- Daily recycling collections
- Daily general waste collections

With choosing Commercial Waste Services as their waste collector, AOK Kitchen supported the City Council's goals in becoming carbon neutral by 2030. This is due to Commercial Waste Services operating an industry-leading fleet, one that is constantly trialling alternative fuels and expanding on their [electric refuse collection vehicles \(eRCV\)](#). Using other private waste collectors places an unnecessary burden on the environment, as their fleets do not operate as a default waste service in Westminster like Commercial Waste Services.

*"AOK Kitchen has been using Commercial Waste Services since opening in February 2019. The customer service team has been fantastic, especially as they are easy to reach, offer quick responses and resolve any issues in a timely manner. I am pleased to see their level of flexibility and how helpful they are in adjusting to business needs. Highly recommended!"*

Sandra Zykaite, Office Manager, AOK Kitchen

Looking to implement recycling and waste management services and best practices in your business? [Request a quote for a service contract today.](#)